



PREFERRED CARE

Preferred Care is doing our utmost to keep our families updated and informed. Please call our hotline # 609-905-9011 that will be updated with new information regularly. If you have any questions or concerns, please leave a detailed message and someone will get back to you.

January 11, 2021

Good Evening Families and Friends;

We hope that you are all doing well at this time. We wanted to make you aware that we have 3 new residents that tested positive for COVID-19. We will continue to monitor all residents for signs and symptoms of COVID-19. We also continue to test resident who are not positive for COVID-19 weekly and staff numerous times a week. Staff continues to be screened before starting their work day and staff also continues to wear appropriate PPE when in the building. We have 3 new residents that are recovered at this time. Please see the current COVID-19 numbers below. We will continue to keep you up to date with any changes.

We will be holding our weekly conference call this week on Thursday January 14th at 1PM with Nathan, our administrator as well as Ernie our Director of Nursing. Please note it note that we are back to our regular Thursday meetings. We hope that many of you can attend this call.

As a reminder, if you have not done so yet, please review the COVID-19 vaccine information sent to you a few weeks ago and return the consent for to us as soon as possible. Once received your loved one can receive the vaccine part one next time they come to the facility.

At any time, you can access our hotline which is updated regularly. The Hotline number is 609-905-9011. In person visits will continue to be on hold at this time, and we will notify you when it can resume. We will continue to provide Face Time and Duo calls for our residents so that they can keep in touch with all of you. If you wish to set up an appointment, please reach out to Jean in activities at 1147. **If you have any questions or concerns please reach out to me at 609-586-1114 xt 1124. This line has been fixed and you can now leave messages for me at that number if I am not readily available to pick up.**

Current Numbers

***Positive COVID residents : 21**

***Total Recovered Residents: 13**

***Total positive staff members: 14**

***Total recovered staff members: 16**

January 5, 2021

Good Evening Families and Friends;

We hope that you are all doing well at this time. We wanted to make you aware that we have 2 new residents that tested positive for COVID-19. We will continue to monitor all residents for signs and symptoms of COVID-19. We also continue to test resident who are not positive for COVID-19 weekly and staff numerous times a week. Staff continues to be screened before starting their work day and staff also continues to wear appropriate PPE when in the building. We have 3 new residents that are recovered at this time. Please see the current COVID-19 numbers below. We will continue to keep you up to date with any changes.

We will be holding our weekly conference call this week on Thursday January 7th at 1PM with Nathan, our administrator as well as Ernie our Director of Nursing. Please note it note that we are back to our regular Thursday meetings. We hope that many of you can attend this call.

As a reminder, if you have not done so yet, please review the COVID-19 vaccine information sent to you a few weeks ago and return the consent for to us as soon as possible. Once received your loved one can receive the vaccine part one next time they come to the facility.

At any time, you can access our hotline which is updated regularly. The Hotline number is 609-905-9011. In person visits will continue to be on hold at this time, and we will notify you when it can resume. We will continue to provide Face Time and Duo calls for our residents so that they can keep in touch with all of you. If you wish to set up an appointment, please reach out to Jean in activities at 1147. **If you have any questions or concerns please reach out to me at 609-586-1114 and hit 0 for the operator and ask them to transfer you to extension 2044. You can leave messages for me at that number if I am not readily available to pick up. Please do not leave messages at 1124 as I can not retrieve any of those messages.**

Current Numbers

***Positive COVID residents : 26**

***Total Recovered Residents: 12**

***Total positive staff members: 19**

***Total recovered staff members: 14**

January 4, 2021

Good Evening Families and Friends;

We hope that you are all doing well at this time. We wanted to make you aware that we have 2 new residents and 1 new staff member that tested positive for COVID-19. We will continue to monitor all residents for signs and symptoms of COVID-19. We also continue to test resident who are not positive for COVID-19 weekly and staff numerous times a week. Staff continues to be screened before starting their work day and staff also continues to wear appropriate PPE when in the building. We have 3 new residents that are recovered at this time. Please see the current COVID-19 numbers below. We will continue to keep you up to date with any changes.

We will be holding our weekly conference call this week on Thursday January 7th at 1PM with Nathan, our administrator as well as Ernie our Director of Nursing. Please note it note that we are back to our regular Thursday meetings. We hope that many of you can attend this call.

As a reminder, if you have not done so yet, please review the COVID-19 vaccine information sent to you a few weeks ago and return the consent for to us as soon as possible. Once received your loved one can receive the vaccine part one next time they come to the facility.

At any time, you can access our hotline which is updated regularly. The Hotline number is 609-905-9011. In person visits will continue to be on hold at this time, and we will notify you when it can resume. We will continue to provide

Face Time and Duo calls for our residents so that they can keep in touch with all of you. If you wish to set up an appointment, please reach out to Jean in activities at 1147. **If you have any questions or concerns please reach out to me at 609-586-1114 and hit 0 for the operator and ask them to transfer you to extension 2044. You can leave messages for me at that number if I am not readily available to pick up. Please do not leave messages at 1124 as I can not retrieve any of those messages.**

Current Numbers

***Positive COVID residents : 27**

***Total Recovered Residents: 9**

***Total positive staff members: 19**

***Total recovered staff members: 14**

January 1, 2021

Good Evening Families and Friends;

We hope that you are all doing well at this time. All of us here at the facility would like to wish you a very happy New Year. We are all hoping for happier and healthier 2021. We wanted to make you aware that we have 1 new residents and 1 new staff member that tested positive for COVID-19. We will continue to monitor all residents for signs and symptoms of COVID-19. We also continue to test resident who are not positive for COVID-19 weekly and staff numerous times a week. Staff continues to be screened before starting their work day and staff also continues to wear appropriate PPE when in the building. Please see the

current COVID-19 numbers below. We will continue to keep you up to date with any changes.

As a reminder, if you have not done so yet, please review the COVID-19 vaccine information sent to you a few weeks ago and return the consent for to us as soon as possible. Once received your loved one can receive the vaccine part one next time they come to the facility.

At any time, you can access our hotline which is updated regularly. The Hotline number is 609-905-9011. In person visits will continue to be on hold at this time, and we will notify you when it can resume. We will continue to provide Face Time and Duo calls for our residents so that they can keep in touch with all of you. If you wish to set up an appointment, please reach out to Jean in activities at 1147. If you have any questions or concerns please reach out to me at 609-586-1114 and hit 0 for the operator. **My phone is currently down and I cannot check voicemails, so if you need me the receptionist will try to reach me and if I cannot be immediately reached she will take a message. Thank you for your understanding in this.**

Current Numbers

***Positive COVID residents: 35**

***Total Recovered Residents: 6**

***Total positive staff members: 18**

***Total recovered staff members: 13**

December 31, 2020

Good Evening Families and Friends;

We hope that you are all doing well at this time. All of us here at the facility would like to wish you a very happy New Year. We are all hoping for happier and healthier 2021. We wanted to make you aware that we have 7 new residents and 1 new staff member that tested positive for COVID-19. We will continue to monitor all residents for signs and symptoms of COVID-19. We also continue to test resident who are not positive for COVID-19 weekly and staff numerous times a week. Staff continues to be screened before starting their work day and staff also continues to wear appropriate PPE when in the building. Please see the current COVID-19 numbers below. We will continue to keep you up to date with any changes.

As a reminder, if you have not done so yet, please review the COVID-19 vaccine information sent to you a few weeks ago and return the consent for to us as soon as possible. Once received your loved one can receive the vaccine part one next time they come to the facility.

At any time, you can access our hotline which is updated regularly. The Hotline number is 609-905-9011. In person visits will continue to be on hold at this time, and we will notify you when it can resume. We will continue to provide Face Time and Duo calls for our residents so that they can keep in touch with all of you. If you wish to set up an appointment, please reach out to Jean in activities at 1147. If you have any questions or concerns please reach out to me at 609-586-1114 and hit 0 for the operator. **My phone is currently down and I cannot check voicemails, so if you need me the receptionist will try to reach me and if I cannot be immediately reached she will take a message. Thank you for you understanding in this.**

Current Numbers

***Positive COVID residents: 34**

***Total Recovered Residents: 6**

***Total positive staff members: 17**

***Total recovered staff members: 13**

December 30, 2020

Good Evening Families and Friends;

We hope that you are all doing well at this time. We currently have 1 new staff member that tested positive for COVID-19 as well as one new resident that tested positive for COVID – 19. We will continue to monitor all residents for signs and symptoms of COVID-19. We also continue to test resident who are not positive for COVID-19 weekly and staff numerous times a week. Staff continues to be screened before starting their work day and staff also continues to wear appropriate PPE when in the building. Please see the current COVID-19 numbers below. We will continue to keep you up to date with any changes.

As a reminder, if you have not done so yet, please review the COVID-19 vaccine information sent to you a few weeks ago and return the consent for to us as soon as possible. Once received your loved one can receive the vaccine part one next time they come to the facility.

At any time, you can access our hotline which is updated regularly. The Hotline number is 609-905-9011. In person visits will continue to be on hold at this time, and we will notify you when it can resume. We will continue to provide Face Time and Duo calls for our residents so that they can keep in touch with all of you. If you wish to set up an appointment, please reach out to Jean in activities at 1147. If you have any questions or concerns please reach out to me at 609-586-1114 and hit 0 for the operator. **My phone is currently down and I cannot**

check voicemails, so if you need me the receptionist will try to reach me and if I cannot be immediately reached she will take a message. Thank you for your understanding in this.

Current Numbers

***Positive COVID residents: 27**

***Total Recovered Residents: 6**

***Total positive staff members: 16**

***Total recovered staff members: 13**

From all of us here at the facility, we wish all of you a very Happy New Year. We are extremely thankful for all of our residents and families and for your continued support. Together we will get through these hard times and we are all hoping for a brighter and better 2021!

December 28, 2020

Good Evening Families and Friends;

We hope that you are all doing well. Today we had the pleasure of Walgreens coming in to administer the first round of our COVID-19 Vaccine. All

residents whose family members returned the consent or those that were able to sign for themselves, were issued the vaccine as well as many staff members also received the Vaccine. They will be coming back in a few weeks to give us the second shot of the vaccine and to also catch anyone else who wishes to receive to get it and could not receive it today. All of us at the facility are extremely thankful for this opportunity

We continue to monitor all residents and staff for COVID-19. We currently have 8 new staff members that tested positive for COVID-19. These staff members come from various departments. We have no new positive residents to report on at this time. We will continue to monitor all residents for signs and symptoms of COVID-19. We also continue to test resident and staff on a weekly basis. As well, staff continue to be screened before starting their work day and staff also continues to wear appropriate PPE when in the building. Please see the current COVID-19 numbers below. We will continue to keep you up to date with any changes.

It is our goal to be as honest and open with you all as possible. The staff continues to work hard to care for your loved ones. We currently have two COVID+ units. Please know that if you love one has tested positive for COVID-19, we will make you aware if your loved one has any major changes in symptoms.

We will be holding our weekly conference call this week on Wednesday December 30th at 1PM with Nathan, our administrator as well as Ernie our Director of Nursing. Please note it will be held on Wednesday, not on Thursday, due to the Holiday. We hope that many of you can attend this call.

As a reminder, please review the COVID-19 vaccine information sent last week, and return the consent for to us as soon as possible. We want to be ready as soon as the vaccine is available to us. We appreciate your help in this matter so that the vaccine can be given in a timely manner once it is available.

At any time, you can access our hotline which is updated regularly. The Hotline number is 609-905-9011. In person visits will continue to be on hold at this time, and we will notify you when it can resume. We will continue to provide Face Time and Duo calls for our residents so that they can keep in touch with all of you. If you wish to set up an appointment, please reach out to Jean in activities at 1147. If you have any questions or concerns please reach out to me at 609-

586-1114 and hit 0 for the operator. My phone is currently down and I cannot check voicemails, so if you need me the receptionist will try to reach me and if I cannot be immediately reached she will take a message. Thank you for your understanding in this.

Current Numbers

***Positive COVID residents: 26**

***Total Recovered Residents: 6**

***Total positive staff members: 14**

***Total recovered staff members: 13**

Thanks, and be well.

December 26, 2020

Good Evening Families and Friends;

We hope that you are all doing well and that you had a Merry Christmas. We wanted to touch base with you to make you aware that we have 2 additional residents and 3 staff member that tested positive for COVID-19. As always, if your loved one does test positive for COVID-19, we will contact you individually as the family member to make you aware. All family members have been already contacted concerning new cases. We will continue to monitor all residents for signs and symptoms of COVID-19. We also continue to test resident and staff on a weekly basis. As well, staff also continues to wear appropriate PPE when in the

building. Please see the current COVID-19 numbers below. We will continue to keep you up to date with any changes.

We will be holding our weekly conference call this week on Wednesday December 30th at 1PM with Nathan, our administrator as well as Ernie our Director of Nursing. Please note it will be held on Wednesday, not on Thursday, due to the Holiday. We hope that many of you can attend this call.

As a reminder, please review the COVID-19 vaccine information sent last week, and return the consent for to us as soon as possible. We want to be ready as soon as the vaccine is available to us. We appreciate your help in this matter so that the vaccine can be given in a timely manner once it is available.

At any time, you can access our hotline which is updated regularly. The Hotline number is 609-905-9011. In person visits will continue to be on hold at this time, and we will notify you when it can resume. We will continue to provide Face Time and Duo calls for our residents so that they can keep in touch with all of you. If you wish to set up an appointment, please reach out to Jean in activities at 1147. If you have any questions or concerns at any time please reach out to Lydia Rogers, Social Worker at 609-586-1114 ext. 1124.

Current Numbers

***Positive COVID residents: 26**

***Total Recovered Residents: 6**

***Total positive staff members: 6**

***Total recovered staff members: 13**

Thanks, and be well.

December 25, 2020

Good Afternoon Families and Friends;

We hope that you are all doing well and that you are all having a very Merry Christmas despite the hard circumstances of this year. We wanted to touch base with you to make you aware that we have 2 additional residents and 1 staff member that tested positive for COVID-19. As always, if your loved one does test positive for COVID-19, we will contact you individually as the family member to make you aware. All family members have been already contacted concerning new cases. We will continue to monitor all residents for signs and symptoms of COVID-19. We also continue to test resident and staff on a weekly basis . As well, staff also continues to wear appropriate PPE when in the building. Please see the current COVID-19 numbers below. We will continue to keep you up to date with any changes.

As a reminder, please review the COVID-19 vaccine information sent last week, and return the consent for to us as soon as possible. We want to be ready as soon as the vaccine is available to us. We appreciate your help in this matter so that the vaccine can be given in a timely manner once it is available.

At any time, you can access our hotline which is updated regularly. The Hotline number is 609-905-9011. In person visits will continue to be on hold at this time, and we will notify you when it can resume. We will continue to provide Face Time and Duo calls for our residents so that they can keep in touch with all of you. If you wish to set up an appointment, please reach out to Jean in activities at 1147. If you have any questions or concerns at any time please reach out to Lydia Rogers, Social Worker at 609-586-1114 ext. 1124.

From all the staff here at the facility we hope that you and your family have a very Happy Holiday!

Current Numbers

***Positive COVID residents: 24**

***Total Recovered Residents: 6**

***Total positive staff members: 3**

***Total recovered staff members: 13**

Thanks, and be well.

December 24, 2020

Good Afternoon Families and Friends;

We hope that you are all doing well. We wanted to touch base with you to make you aware that we have 1 additional residents that tested positive for COVID-19. As always, if your loved one does test positive for COVID-19, we will contact you individually as the family member to make you aware. All family members have been already contacted concerning new cases. We will continue to monitor all residents for signs and symptoms of COVID-19. We also continue to test resident and staff on a weekly basis . As well, staff also continues to wear appropriate PPE when in the building. Please see the current COVID-19 numbers below. We will continue to keep you up to date with any changes.

As a reminder, please review the COVID-19 vaccine information sent last week, and return the consent for to us as soon as possible. We want to be ready as soon as the vaccine is available to us. We appreciate your help in this matter so that the vaccine can be given in a timely manner once it is available.

At any time, you can access our hotline which is updated regularly. The Hotline number is 609-905-9011. In person visits will continue to be on hold at this time, and we will notify you when it can resume. We will continue to provide Face Time and Duo calls for our residents so that they can keep in touch with all

of you. If you wish to set up an appointment, please reach out to Jean in activities at 1147. If you have any questions or concerns at any time please reach out to Lydia Rogers, Social Worker at 609-586-1114 ext. 1124.

From all the staff here at the facility we hope that you and your family have a very Happy Holiday!

Current Numbers

***Positive COVID residents: 22**

***Total Recovered Residents: 6**

***Total positive staff members: 2**

***Total recovered staff members: 13**

Thanks, and be well.

December 23, 2020

Good Afternoon Families and Friends;

We hope that you are all doing well. We wanted to touch base with you to make you aware that we have 3 additional residents that tested positive for COVID-19. As always, if your loved one does test positive for COVID-19, we will contact you individually as the family member to make you aware. All family members have been already contacted concerning new cases. We will continue to monitor all residents for signs and symptoms of COVID-19. We also continue to test resident and staff on a weekly basis . As well, staff also continues to wear

appropriate PPE when in the building. Please see the current COVID-19 numbers below. We will continue to keep you up to date with any changes.

As a reminder, please review the COVID-19 vaccine information sent last week, and return the consent for to us as soon as possible. We want to be ready as soon as the vaccine is available to us. We appreciate your help in this matter so that the vaccine can be given in a timely manner once it is available.

At any time, you can access our hotline which is updated regularly. The Hotline number is 609-905-9011. In person visits will continue to be on hold at this time, and we will notify you when it can resume. We will continue to provide Face Time and Duo calls for our residents so that they can keep in touch with all of you. If you wish to set up an appointment, please reach out to Jean in activities at 1147. If you have any questions or concerns at any time please reach out to Lydia Rogers, Social Worker at 609-586-1114 ext. 1124.

From all the staff here at the facility we hope that you and your family have a very Happy Holiday!

Current Numbers

***Positive COVID residents: 21**

***Total Recovered Residents: 6**

***Total positive staff members: 2**

***Total recovered staff members: 13**

December 22, 2020

Good Afternoon Families and Friends;

We hope that you are all doing well. We had some residents today that were showing symptoms of COVID-19, we tested those residents that had symptoms as well as those residents in that area. We have 17 new residents that tested positive for COVID-19. As always, if your loved one does test positive for

COVID-19, we will contact you individually as the family member to make you aware. We will continue to monitor all residents for signs and symptoms of COVID-19. We also continue to test resident and staff on a weekly basis . As well, staff also continues to wear appropriate PPE when in the building. Please see the current COVID-19 numbers below. We will continue to keep you up to date with any changes.

As a reminder, please review the COVID-19 vaccine information sent last week, and return the consent for to us as soon as possible. We want to be ready as soon as the vaccine is available to us. We appreciate your help in this matter so that the vaccine can be given in a timely manner once it is available.

We will be holding our weekly conference call this week on Wednesday December 23rd at 1PM with Nathan, our administrator as well as Ernie our Director of Nursing. Please note it will be held on Wednesday, not on Thursday, due to the Holiday. We hope that many of you can attend this call.

At any time, you can access our hotline which is updated regularly. The Hotline number is 609-905-9011. In person visits will continue to be on hold at this time, and we will notify you when it can resume. We will continue to provide Face Time and Duo calls for our residents so that they can keep in touch with all of you. If you wish to set up an appointment, please reach out to Jean in activities at 1147. If you have any questions or concerns at any time please reach out to Lydia Rogers, Social Worker at 609-586-1114 ext. 1124.

Current Numbers

***Positive COVID residents: 18**

***Total Recovered Residents: 6**

***Total positive staff members: 2**

***Total recovered staff members: 13**

Thanks, and be well.

December 18, 2020

Good Afternoon Families and Friends;

We hope that you are all doing well and that you have a restful weekend to come. We wanted to let you know that we do have one new COVID + Staff member to report. We continue to test resident and staff on a weekly basis and continue to be vigilant to watch for any signs or symptoms of COVID-19. Staff also continues to wear appropriate PPE when in the building. Please see the current COVID-19 numbers below. We will continue to keep you up to date with any changes.

As a reminder, please review the COVID-19 vaccine information sent last week, and return the consent for to us as soon as possible. We want to be ready as soon as the vaccine is available to us. We appreciate your help in this matter so that the vaccine can be given in a timely manner once it is available.

We will be holding our weekly conference call this week on Wednesday December 23rd at 1PM with Nathan, our administrator as well as Ernie our Director of Nursing. Please note it will be held on Wednesday, not on Thursday, due to the Holiday. We hope that many of you can attend this call.

At any time, you can access our hotline which is updated regularly. The Hotline number is 609-905-9011. In person visits will continue to be on hold at this time, and we will notify you when it can resume. We will continue to provide Face Time and Duo calls for our residents so that they can keep in touch with all of you. If you wish to set up an appointment, please reach out to Jean in activities at 1147. If you have any questions or concerns at any time please reach out to Lydia Rogers, Social Worker at 609-586-1114 ext. 1124.

Current Numbers

***Positive COVID residents: 1**

***Total Recovered Residents: 6**

***Total positive staff members: 3**

***Total recovered staff members: 12**

Thanks, and be well.

December 17, 2020

Good Afternoon Families and Friends;

We hope that you are all doing well and staying warm and safe on this cold and snowy day! We wanted to let you know that we do have one new COVID + resident in the building. We continue to test resident and staff on a weekly basis and continue to be vigilant to watch for any signs or symptoms of COVID-19. Please see the current COVID-19 numbers below. We will continue to keep you up to date with any changes.

As a reminder, please review the COVID-19 vaccine information sent last week, and return the consent for to us as soon as possible. We want to be ready as soon as the vaccine is available to us. We appreciate your help in this matter so that the vaccine can be given in a timely manner once it is available.

We will be holding our weekly conference call this week on Wednesday December 23rd at 1PM with Nathan, our administrator as well as Ernie our Director of Nursing. Please note it will be held on Wednesday, not on Thursday, due to the Holiday. We hope that many of you can attend this call.

At any time, you can access our hotline which is updated regularly. The Hotline number is 609-905-9011. In person visits will continue to be on hold at this time, and we will notify you when it can resume. We will continue to provide Face Time and Duo calls for our residents so that they can keep in touch with all

of you. If you wish to set up an appointment, please reach out to Jean in activities at 1147. If you have any questions or concerns at any time please reach out to Lydia Rogers, Social Worker at 609-586-1114 ext. 1124.

Current Numbers

***Positive COVID residents: 1**

***Total Recovered Residents: 6**

***Total positive staff members: 2**

***Total recovered staff members: 12**

Thanks, and be well.

December 14, 2020

Good Afternoon Families and Friends;

We hope that you are all doing well and that you enjoyed your weekend! We wanted to let you know that we did receive all of our resident results from last week back, and we had no new resident COVID -19 positive results. We are very happy about this. We will continue to be vigilant about monitoring our residents vitals as well as checking for signs and symptoms. They will continue to be tested weekly. We do have one new positive staff member to report to you at this time. Please see the current COVID-19 numbers below. We will continue to keep you up to date with any changes.

We will be holding our weekly conference call this week on Thursday December 17th at 1PM with Nathan, our administrator as well as Ernie our Director of Nursing. We hope that many of you can attend this call.

Our pilot program to test the staff will be coming to an end tomorrow 12/15/2020. We appreciated this PILOT program, however, at this time the state

department of health will be discontinuing but we are hopeful that it will resume in the future. After the pilot program we will be resuming staff testing weekly or bi-weekly as directed by the department of health. All staff members continue to wear appropriate PPE while in the facility.

As a reminder, please review the COVID-19 vaccine information sent last week, and return the consent for to us by 12/15/2020. We appreciate your help in this matter so that the vaccine can be given in a timely manner once it is available.

At any time, you can access our hotline which is updated regularly. The Hotline number is 609-905-9011. In person visits will continue to be on hold at this time, and we will notify you when it can resume. We will continue to provide Face Time and Duo calls for our residents so that they can keep in touch with all of you. If you wish to set up an appointment, please reach out to Jean in activities at 1147. If you have any questions or concerns at any time please reach out to Lydia Rogers, Social Worker at 609-586-1114 ext. 1124.

Current Numbers

***Positive COVID residents: 1**

***Total Recovered Residents: 5**

***Total positive staff members: 2**

***Total recovered staff members: 12**

Thanks, and be well.

December 6, 2020

Good Afternoon Families and Friends;

We hope that you are all doing well and enjoying your weekend. After receiving our results back from last week, we wanted to make you aware that at this time we have a resident that tested positive for COVID-19. This person has been moved to our COVID-19 positive unit. Please see the current COVID-19 numbers below. We will continue to keep you up to date with any changes.

We will be holding our weekly conference call this week on Thursday December 10th at 1PM with Nathan, our administrator as well as Ernie our Director of Nursing. We hope that many of you can attend this call.

We continue to rapid test all staff every other day. We also require everyone that comes into the facility to have a rapid test done. All staff members continue to wear appropriate PPE while in the facility. We also continue to test residents on a weekly basis with ongoing monitoring of vitals, as well as for signs and symptoms of COVID-19.

At any time, you can access our hotline which is updated regularly. The Hotline number is 609-905-9011. In person visits will continue to be on hold at this time, and we will notify you when it can resume. We will continue to provide Face Time and Duo calls for our residents so that they can keep in touch with all of you. If you wish to set up an appointment, please reach out to Jean in activities at 1147. If you have any questions or concerns at any time please reach out to Lydia Rogers, Social Worker at 609-586-1114 ext. 1124.

Current Numbers

***Positive COVID residents in COVID unit: 3**

***Total Recovered Residents: 2**

***Total positive staff members: 7**

***Total recovered staff members:2**

Thanks, and be well.

December 3, 2020

Good Afternoon Families and Friends;

We hope that you are all doing well. We wanted to make you aware that at this time we have a clinical staff member that tested positive for COVID-19. Please see the current covid numbers below. We do not have any new positive resident cases to report. We will continue to keep you up to date with any changes.

As we look toward the future, we are hopeful that a vaccine will be available in the near future. With this in mind, we encourage all of you to read through the other information that is attached in this email. I have attached information sheets on the vaccine as well as a consent form for your loved one to receive the vaccine. If you have any questions concerning this information, please feel free to reach out.

As a reminder, we have rolled out a new initiative where staff members will have rapid tests done every other day. We also require everyone that comes into the facility to have a rapid test done. All staff members continue to wear appropriate PPE while in the facility. We also continue to test residents on a weekly basis with ongoing monitoring of vitals, as well as for signs and symptoms of COVID-19.

At any time, you can access our hotline which is updated regularly. The Hotline number is 609-905-9011. In person visits will continue to be on hold at this time, and we will notify you when it can resume. We will continue to provide Face Time and Duo calls for our residents so that they can keep in touch with all of you. If you wish to set up an appointment, please reach out to Jean in activities at 1147. If you have any questions or concerns at any time please reach out to Lydia Rogers, Social Worker at 609-586-1114 ext. 1124.

Current Numbers

***Positive COVID residents in COVID unit: 2**

***Total Recovered Residents: 1**

***Total positive staff members: 7**

***Total recovered staff members:2**

Thanks, and be well.

December 1, 2020

Good Afternoon Families and Friends;

We hope that you are all doing well. It's hard to believe that it is December already! We continue to be thankful for your support during this time. We wanted to make you aware that at this time we do have two additional staff members who tested positive for COVID-19. Please see the current covid numbers below. We do not have any new positive resident cases to report. We will continue to keep you up to date with any changes.

We continue to work hard in all our efforts to keep all of your loved ones safe. We continue with our rigorous cleaning protocols throughout the facility. We have also rolled out a new initiative where staff members will have rapid tests done every other day. In addition, all staff members wear appropriate PPE while in the facility. We also continue to test residents on a weekly basis with ongoing monitoring of vitals, well as for signs and symptoms of COVID-19.

As a reminder, we will be holding a conference call this week. The conference call will be held on Thursday 12/3/2020 at 1PM with Nathan, our administrator as well as Ernie our Director of Nursing. We hope that many of you can attend this call.

We want to give a special thank you to one of our family members, Sharon F., for the donation of 2 IPADS to be used for family face time visits. This generous donation is greatly appreciated and they will be put to good use, so that you can stay in contact with your loved ones as much as possible!

At any time you can access our hotline which is updated regularly. The Hotline number is 609-905-9011. In person visits will continue to be on hold at this time, and we will notify you when it can resume. We will continue to provide Face Time and Duo calls for our residents so that they can keep in touch with all of you. If you wish to set up an appointment please reach out to Jean in activities at 1147. If you have any questions or concerns at any time please reach out to Lydia Rogers, Social Worker at 609-586-1114 ext. 1124.

Current Numbers

***Positive COVID residents in COVID unit: 2**

***Total Recovered Residents: 1**

***Total positive staff members: 6**

***Total recovered staff members:2**

Thanks, and be well.

November 29, 2020

Good Afternoon Families and Friends;

We hope that you are all doing well. We hope that you are all enjoying your weekend. We wanted to make you aware that at this time we do have two additional staff members who tested positive for COVID-19. We do not have any new positive resident cases to report. We currently have 2 positive COVID

residents in house at this time, who are in our COVID unit in isolation. We will continue to keep you up to date with any changes.

We will be holding a conference call this week. The conference call will be held on Wednesday 12/3/2020 at 1PM with Nathan, our administrator as well as Ernie our Director of Nursing. To attend the call you can dial 602-580-9767 and use the access code of 7576367. We hope that many of you can attend this call.\

At any time you can also access our hotline which is updated regularly. The Hotline number is 609-905-9011. In person visits will continue to be on hold at this time, and we will notify you when it can resume. We will continue to provide Face Time and Duo calls for our residents so that they can keep in touch with all of you. If you wish to set up an appointment please reach out to Jean in activities at 1147. If you have any questions or concerns at any time please reach out to Lydia Rogers, Social Worker at 609-586-1114 ext. 1124.

Thanks, and be well.

November 27, 2020

Good Afternoon Families and Friends;

We hope that you are all doing well. We hope that you all had a very Happy Thanksgiving. Our team is so very thankful for all of our amazing families and residents and how supportive you have all been! **We wanted to make you aware that at this time we do have one staff member and one resident that has recovered from COVID-19.** We did receive our resident test results back from this week and we do have one new resident case. This person has been moved to our COVID+ unit and is doing well. Then, we did receive a result of one of our staff who tested positive and is doing well. However, this staff member does not go into the resident care areas. We currently have 2 positive COVID residents in house at this time, who are in our COVID unit in isolation.

As a reminder, we continue to work diligently to ensure every ones well-being in the facility. We continue with our strict cleaning protocols within the building. We also continue to have all staff wear appropriate PPE while in the building. We will continue testing each resident and staff member weekly at this time and we also continue to monitor all residents for signs and symptoms of COVID-19

At any time you can also access our hotline which is updated regularly. The Hotline number is 609-905-9011. In person visits will continue to be on hold at this time, and we will notify you when it can resume. We will continue to provide Face Time and Duo calls for our residents so that they can keep in touch with all of you. If you wish to set up an appointment please reach out to Jean in activities at 1147. If you have any questions or concerns at any time please reach out to Lydia Rogers, Social Worker at 609-586-1114 ext. 1124.

Thanks, and be well.

November 24, 2020

Good Afternoon Families and Friends;

We hope that you are all doing well. We wanted to touch base with you about the current status of the facility. We received all of the test results for the staff back from last week, and we had one staff member that tested positive for COVID-19. This staff member does work throughout the building and may have come in contact with your loved one. All other staff members tested last week were negative for COVID-19. We currently have 2 positive COVID residents in house at this time, who are in our COVID unit in isolation.

We are continuing to work diligently to ensure every one well-being in the facility. We continue with our strict cleaning protocols within the building. We also continue to have all staff wear appropriate PPE while in the building. We will

continue testing each resident and staff member weekly at this time and we also continue to monitor all residents for signs and symptoms of COVID-19

As a reminder, we will be holding a conference call this week. The conference call will be held on Wednesday 11/25/2020 at 1PM with Nathan, our administrator as well as Ernie our Director of Nursing. We hope that many of you can attend this call.

At any time you can also access our hotline which is updated regularly. The Hotline number is 609-905-9011. In person visits will continue to be on hold at this time, and we will notify you when it can resume. We will continue to provide Face Time and Duo calls for our residents so that they can keep in touch with all of you. If you wish to set up an appointment please reach out to Jean in activities at 1147. If you have any questions or concerns at any time please reach out to Lydia Rogers, Social Worker at 609-586-1114 ext. 1124.

Thanks, and be well.

November 22, 2020

Good Afternoon Families and Friends;

We hope that you are all doing well as you gear up for the holidays! We wanted to make you aware that we received all of the resident COVID tests back from last week. We did have one new resident that tested positive for COVID - 19. The family of this resident was notified and was moved to our COVID+ unit. This brings our total in house positive COVID to two. We have no new positive staff members. We will continue testing each resident weekly and we also continue to monitor all residents for signs and symptoms of COVID-19

We will also be holding a conference call again this week. The conference call will be held on Wednesday 11/25/2020 at 1PM with Nathan, our administrator as well as Ernie our Director of Nursing (same call in-information as last week). We hope that many of you can attend this call.

At any time you can also access our hotline which is updated regularly. The Hotline number is 609-905-9011. In person visits will continue to be on hold at this time, and we will notify you when it can resume. We will continue to provide Face Time and Duo calls for our residents so that they can keep in touch with all of you. If you wish to set up an appointment please reach out to Jean in activities at 1147.

We will continue to take all precautions necessary in order to keep your loved one safe. If you have any questions or concerns at any time please reach out to Lydia Rogers, Social Worker at 609-586-1114 ext. 1124.

From all of the staff here, we wish all of you a very Happy Thanksgiving. We will be serving the residents a nice Thanksgiving meal at noon on Thanksgiving and as well Activities will be doing some thanksgiving themed activities, including Thanksgiving Bingo. We also have a special snack planned for during the week. We hope that this will help our residents enjoy their Thanksgiving Holiday.

Thanks, and be well.

November 17, 2020

Good Afternoon Families and Friends;

We hope that you are all doing well and that you are all staying healthy! We wanted to make you aware that we received all of the resident COVID tests back from last week. We had one resident that did test positive for COVID -19. The family of this resident was notified and was moved to our COVID+ unit. With this in mind, we will continue testing each resident weekly and we also continue to monitor all residents for signs and symptoms of COVID-19

We will also be holding a conference call again this week. The conference call will be held on Thursday 11/19/2020 at 1PM with Nathan, our administrator as well as Ernie our Director of Nursing. We hope that many of you can attend this call.

At any time you can also access our hotline which is updated regularly. The Hotline number is 609-905-9011. In person visits will continue to be on hold at this time, and we will notify you when it can resume. We will continue to provide Face Time and Duo calls for our residents so that they can keep in touch with all of you. If you wish to set up an appointment please reach out to Jean in activities at 1147.

We will continue to take all precautions necessary in order to keep your loved one safe. If you have any questions or concerns at any time please reach out to Lydia Rogers, Social Worker at 609-586-1114 ext. 1124.

Thanks, and be well.

November 12, 2020

Good Afternoon Families and Friends;

We hope that you are all doing well. We wanted to make you aware, that as of today, 11/12/2020, we have another staff member that tested positive for COVID-19. This person may have potentially come in contact with your loved one, however, this person does wear appropriate PPE at all times while in the building. All residents will continue to be tested weekly until further notice. We will continue to vigilantly monitor all residents for signs and symptoms of COVID-19. As always we will continue to test the staff on a weekly basis.

Due to this second case, and for the safety of our residents, we have suspended all outside visitation at this time. All residents will remain quarantined in their room. We will continue to offer face times as we are able. Please reach out to Jean in activities to schedule a face time with your loved one.

We continue to do the following in the facility in order to work toward the safety and wellbeing of all residents and staff members: We continue to work closely with the local Health Department and will continue to follow CMS and CDC

guidelines. We also continue to take this very seriously and will take all precautions necessary. We continue to do the following:

Nursing:

- Our nursing team continues to monitor all residents for signs and symptoms, taking their vitals every shift.
- All equipment within the entire facility continues to be sanitized between each use
- All staff members continue to wear appropriate PPE

Environmental Services:

- Our Environmental Services Department continues to sanitize the entire facility multiple times a day.
- Hand sanitizer continues to be readily available throughout the facility.

General:

- We continue to implement universal use of face masks for all staff
- We continue to practice social distancing among staff and residents
- We continue to limit essential personnel, and strictly screen anyone entering with CDC approved questions and taking their temperatures.
- As always, FaceTime and Duo appointments are available to our families

At any time you can also access our hotline which is updated regularly. The Hotline number is 609-905-9011.

We will continue to take all precautions necessary in order to keep your loved one safe. If you have any questions or concerns at any time please reach out to Lydia Rogers, Social Worker at 609-586-1114 ext. 1124.

Thanks, and be well.

November 10, 2020

Good Afternoon Families and Friends;

We hope that you are all doing well. We wanted to make you aware, that we did have a staff member that tested positive for COVID-19. With this in mind we will continue testing each resident weekly, and all residents were tested today. As has been our protocol, if we feel that your loved one was in contact with said person, or if they have any signs or symptoms of COVID-19, we will reach out to you individually. It is of great importance to us that you all stay informed on the happenings and changes. We continue to monitor all residents for signs and symptoms of COVID-19.

We will also be holding a conference call again this week. The conference call will be held on Thursday 11/12/2020 at 1PM with Nathan, our administrator as well as Ernie our Director of Nursing. To attend the call you can dial 602-580-9767 and use the access code of 7576367. We hope that many of you can attend this call.

At any time you can also access our hotline which is updated regularly. The Hotline number is 609-905-9011.

We will continue to take all precautions necessary in order to keep your loved one safe. If you have any questions or concerns at any time please reach out to Lydia Rogers, Social Worker at 609-586-1114 ext. 1124.

Thanks, and be well.

November 4, 2020

November 4, 2020

Good Afternoon Families and Friends;

We hope that you are all doing well. We continue to test residents weekly, and are happy to relay that all residents and staff tested negative last week. We continue to monitor all residents for signs and symptoms of COVID-19. If all resident test results from this week come back negative, we will discontinue testing the residents. As always, we continue to test the staff on a weekly basis.

We will also be holding a conference call again this week. The conference call will be held on Thursday 11/5/2020 at 2PM with Nathan, our administrator as well as Ernie our Director of Nursing. We hope that many of you can attend this call.

At any time you can also access our hotline which is updated regularly. The Hotline number is 609-905-9011.

We will continue to take all precautions necessary in order to keep your loved one safe. If you have any questions or concerns at any time please reach out to Lydia Rogers, Social Worker at 609-586-1114 ext. 1124.

Thanks, and be well.

October 25, 2020

Good Afternoon Families and Friends;

We hope that you are all doing well, and we wanted to touch base. We wanted to make you aware that we received information from one of our outside providers, who made us aware that one of their staff members that comes to our facility tested positive for COVID-19. This person has not been to the facility since Friday, 10/23/2020. When they were in the facility, they were wearing gown, goggles, face mask and gloves.

At this time, we will be testing the residents that came in contact with the person that tested positive. In addition, we will continue to vigilantly monitor all residents in the facility. As always, we will keep you up to date with any changes that occur.

As always, we will continue to test the staff weekly. We will also be holding a conference call again this week. We will notify early this coming week as to when this will occur and the number to call into.

We will continue to take all precautions necessary in order to keep your loved one safe. If you have any questions or concerns at any time please reach out to Lydia Rogers, Social Worker at 609-586-1114 ext. 1124.

Thanks, and be well.

October 19, 2020

Good Afternoon Families and Friends;

We hope that you are all doing well, and we wanted to touch base. We have received all COVID-19 test results for staff and residents from earlier this week; all test results have come back negative. At this time, we will not be being testing residents on a weekly basis, however, we will continue to test the staff weekly.

We will continue to update the facility hotline regularly. You can call into the hotline in order to hear the current status and updates for the facility. You can also leave voicemails on this line to voice any questions or concerns that you may have. The Hotline number is 609-905-9011.

Our Administrator and Director of Nursing will be holding a weekly conference call to touch base on our COVID initiatives. This will be a general informational meeting, if you have questions or concerns about your loved one, please reach out to us separately. Our new Administrator, Nathan, will also be introducing himself at this time. Information on how to dial in to the call will be sent to the families in their weekly email. We hope that many of you can attend this call.

We continue to take all precautions necessary in order to keep your loved

one safe. Thank you for continuing to trust us to care for your loved one. If you have any questions or concerns at any time please reach out to Lydia Rogers, Social Worker at 609-586-1114 ext. 1124.

Thanks, and be well.

October 13, 2020

Good Afternoon Families and Friends;

We wanted to give you an update on the facility. We have received all COVID-19 test results for staff and residents from last week; all test results have come back negative at this time. At this time, we continue to test residents and all employees on a weekly basis.

The facility has initiated a hotline that you can call into in order to hear the current status and updates for the facility. You can also leave voicemails on this line to voice any questions or concerns that you may have. The Hotline number is 609-905-9011.

We continue to take all precautions necessary in order to keep your loved one safe. Thank you for continuing to trust us to care for your loved one. If you have any questions or concerns at any time please reach out to Lydia Rogers, Social Worker at 609-586-1114 ext. 1124.

Thanks, and be well.

Update 10/5/20

We hope this update finds you well. We wanted to notify you, that at this time, all of our residents are COVID free, however we have a staff member that did test positive for COVID-19. This person is not working in the building, at this

time. The department of health is aware, and we are working closely with them. At this time, we will continue testing the staff weekly, and screening all staff for COVID-19 symptoms before start of their work and we will now test every resident in the facility weekly until further notice.

As has been our protocol for this entire time, if your loved one tests positive or has any symptoms of COVID-19, we will notify the primary contact immediately to make them aware and the resident will immediately be moved to the COVID-19 or Persons under investigation unit. We continue to be vigilant with monitoring all residents for symptoms as well as monitoring their vitals.

At this time outside visitation will continue unless you are notified otherwise. We want to remind you that our protocol for appointments continues unchanged. If a resident goes out of the building for any reason, they must be transported via ambulance to that appointment and upon return they will be monitored closely and will be placed in transmission-based precaution. They will be tested for COVID-19 testing following the protocol. There is no exception to this policy.

To Summarize what we continue to do: We continue to work closely with the local Health Department and will continue to follow CMS and CDC guidelines. We also continue to take this very seriously and will take all precautions necessary. We continue to do the following:

Nursing:

- Our nursing team continues to monitor all residents for signs and symptoms, taking their vitals every shift.
- All equipment within the entire facility continues to be sanitized between each use
- All staff members continue to wear appropriate PPE

Environmental Services:

- Our Environmental Services Department continues to sanitize the entire facility multiple times a day.
- Hand sanitizer continues to be readily available throughout the facility.

General:

- We continue to implement universal use of face masks for all staff
- We continue to practice social distancing among staff and residents
- We continue to limit essential personnel, and strictly screen anyone entering with CDC approved questions and taking their temperatures.
- We continue to use Tele-Medicine with our care physicians as necessary.
- As always, FaceTime and Duo appointments are available to our families as well as outside visits for those not on the COVID-19 and Persons under investigation unit.

It continues to be a privilege to care for your loved ones, and we appreciate you placing your trust in us to do so. We also appreciate everyone's continued patience and cooperation as we continue through this time.

Please stay well and reach out to Lydia Rogers, Social Worker at 609-586-1114 ext. 1124, with any questions or concerns that you may have or call the facility Hot Line number: 609-905-9011

Administration